

Troubleshooting Guide – Arctic Revolution

Provided here is a short ‘troubleshooting’ guide to re-starting your water cooler, in the event of it stopping. Very rarely do our machines stop working and in the majority of cases these can be easily be resolved by referring to this ‘troubleshooting guide’. Please follow these instructions and you should have your machine working again very soon.



Problem = No Water Coming Out / Dispensing.

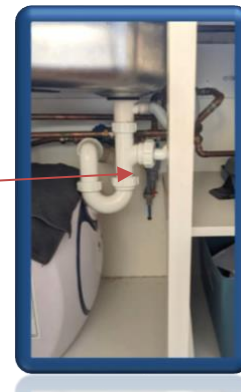
Option 1 = Check isolator / water supply. Please make sure the water supply to the machine is turned on. To check this, look at the back of the machine for a small part on the tube which we call a “smurf” it has a blue handle and a white body.



Option 2 ‘ Water Blocker has tripped out’ – and needs re-setting. The ‘Water Blocker’ is an anti-flooding device and acts also as the 1st stage filtering process for the water cooler. Sometimes, if an increase in pressure has been detected it can shut itself off. Similarly, if large containers or single higher a volume is dispensed the water blocker can think that there is a leak and isolate itself from the mains water supply. To re-set it is very simple. Simply press down the red re-setter button as shown above. Press this down firmly and this will reset the water blocker, allowing water to flow back into the machine.



The water block is most often located under the sink where the connection was originally made



If after checking all of the above you water cooler is still not working as required - then please contact us on 01273 299685 - whereby we can instruct an engineer to attend. Please note - that if an engineer attends and the fault is as a result of any of the above then a call out fee of £90 may be chargeable.

Many Thanks - AquaLeader Service & Maintenance